

# Leadership Link

Volume 10 Issue 3

September 2006

## CALENDAR OF EVENTS

### October Breakfast Meeting

Presentation by  
**Stephanie Dostal**  
Vice President of  
Operations  
Lincoln  
Chamber of Commerce

### November Lunch Meeting

Presentation by  
**June Pederson**  
Director  
Lincoln Area Agency on  
Aging

### Nebraskaland Council

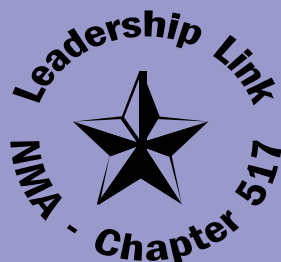
Quarterly Meeting  
November 28

### National Management

**Association (NMA)**  
2210 Arbor Boulevard  
Dayton OH 45439  
Phone 937-294-0421  
[www.nma1.org](http://www.nma1.org)

### VISION STATEMENT

NMA is the recognized  
worldwide partnership of  
people and businesses  
inspiring outstanding  
leadership, and cultivating  
highly productive workplaces.



## President's Message

The number of "Executive Advisors" for Leadership Link has increased. Our Board hopes to find a date in October that will allow them to meet with us. We will discuss plans for a mutually beneficial partnership for professional and personal growth. Change is everywhere and growth is essential. Please congratulate our advisors when you have an opportunity:

- Gwen Thorpe, Lancaster County Deputy Chief Administrative Officer
- June Pederson, Director, Lincoln Area Agency on Aging
- Carol Connor, Director of City Libraries
- Karl Fredrickson, Director, Public Works & Utilities
- Bruce Dart, Director, LLHD

We also want to focus on building our membership. You can help us accomplish this by sharing our news-letter and encouraging a co-worker to attend our October 3rd meeting for networking and breakfast with Stephanie Dostal. See you there.

~ Donna Barrett



## October Breakfast Meeting - with Stephanie Dostal



Stephanie Dostal is the Vice President of Operations for the Lincoln Chamber of Commerce. The Lincoln Chamber of Commerce serves the community through a constructive interaction among business, government, and education, acting as the principal advocate and catalyst in promoting retention and expansion of existing businesses, development of new ventures, and attraction of additional businesses.

As part of the leadership team, Stephanie directs the daily operations of the Chamber, leads the Small Business Network Committee, Business and Education Partnership, and the Lincoln Specialty Care Program.

Stephanie has a bachelor's degree in English from Wayne State College. She will graduate from the U.S. Chamber of Commerce's Institute for Organizational Management, a four-year program at the University of Arizona, in January 2007.

Stephanie will give us an overview of the role the Chamber plays in Lincoln. She will also touch on the Partnership for Economic Development and Lincoln Convention and Visitors Bureau, which are divisions of the Chamber, plans to highlight some of the accomplishments and new programs being implemented by the Chamber.

### PLEASE JOIN LEADERSHIP LINK

October 3, 2006 at 7:30 a.m.

First Choice Credit Union  
2500 'N' Street

(Please park to the north in the Oasian Market parking lot)

Breakfast Catered by Billy's

Member Cost: \$9.00 Non-Member Cost: \$12.00

Registration Deadline is September 29, 12:00 Noon

For Reservations: Robyn Cruse-Miller, at 441-5911, <mailto:rccruse@lincoln.ne.gov>

## What is CM Certification?

The CM Program is a comprehensive management training program that develops and enhances general management and interpersonal skills and prepares individuals to take the CM assessment exams. Managers who successfully complete the CM assessment exams achieve CM certification and gain use of the public CM credential that recognizes the competency and professionalism of managers worldwide.

For Managers, CM certification:

- Builds knowledge and skills
- Reflects personal achievement
- Enhances career opportunities

For Employers, CM certification:

- Confirms competence
- Demonstrates commitment
- Sets a model for quality management

Follow this link for more information.

[http://nmal.us/benefits/about\\_cmprogram.htm](http://nmal.us/benefits/about_cmprogram.htm)

## September Speaker Recap “Pandemic Flu” by Dr. Bruce Dart

Dr. Bruce Dart gave an eye-opening presentation about Pandemic Flu. Pandemic flu is defined as a new and virulent strain of flu easily transmitted from person to person. It is different from Avian flu or seasonal flu and is a much bigger concern. Health experts and scientists warn us that it's only a matter of time before we have another pandemic flu, and the current spread of avian flu heightens their concern.

Dr. Dart handed out a Pandemic Flu Planning Checklist for Individuals and Families. It included a list of items to have on hand for an extended stay at home.

You can retrieve more information from the Lancaster County Health Department's website regarding pandemic flu. Go to the city's home page and enter “flu” in the search box.

Dr. Dart received very high marks from the Leadership Link evaluation form.

## FAVORITE QUOTE

*“Don't be led when  
you can lead.”*

~ Dr. Bruce Dart

IF YOU WANT TO  
HAVE A SHORT  
MEETING, DON'T  
PROVIDE CHAIRS.

## The NMA Leadership Model



*Derived from a similar model in Results Based Leadership by Ulrich, Zenger, & Smallwood.*

In the contemporary workplace, success is measured by how well you forge and form collaborative relationships. You must learn to facilitate, not dominate; influence, not enflame; and disagree without being disagreeable. These aren't just survival skills... they're leadership skills as well.

[www.nmal.org](http://www.nmal.org)

## BOARD OF DIRECTORS

### President

Donna Barrett  
441-6157

### President Elect

Colleen Andrews  
441-3846

### Secretary

Erik Hubl  
441-7463

### Treasurer

Steve Owen  
441-5925

### Awards Committee

Michelle Schindler  
441-5960

### Community Services

Martha Hakenkamp  
441-6154

### Program Committee

Angela Frederick  
441-7701

### Professional Development

Pat Kant  
441-7880

### Web Site Master

Doug Thorpe  
441-7531

## Quotes & Tidbits

“It is not the answer that enlightens, but the question.”  
~Decouvertes

“Think like a person of action, and act like a person of thought.”  
~Unknown

“Building bridges is more productive than building walls.”  
~Richard Rybolt

Team up with a mentor or coach ... who has a vested interest in your success and will tell you the unfiltered truth. This can be a boss, colleague or some other influential person in your life.

## How Prepared Are You?



President-Elect, Colleen Andrews, had an ugly cut on her neck and a fractured collar bone when more than 150 people were injured as a plane crashed recently during an air show. Spectators were hurt by flying debris and by the crush of the audience attempting to get out of harms way. Ambulance crews were standing by and the injured were transported to three local hospitals for triage and treatment.

This exercise was a simulation/rehearsal designed to ready medical and emergency personnel who will be on the frontline in the event of an actual major health-related emergency. The "injured people and their families" were volunteers from the Lincoln area. Colleen's injuries were later "re-cycled" and termed life-threatening so she entered the hospital on a stretcher, was treated and transported to intensive care. She says that it was a major learning experience and great fun!

If you're interested in being part of the next disaster, contact Volunteer Partners at 435-2100 or e-mail at [emergcoord@volunteerpartners.org](mailto:emergcoord@volunteerpartners.org).

**LOOK FOR GOOD  
EVERYWHERE;  
TROUBLE WILL SHOW UP  
ON ITS OWN ...**



"Nurse, get on the internet, go to SURGERY.COM, scroll down and click on the 'Are you totally lost?' icon."

## Leadership Link Finances

Occasionally members asked about chapter finances. As a result, the Board is providing a financial statement and brief explanation of last fiscal year's income and expenses in this month's newsletter. A "cash basis" financial statement is provided below.

In fiscal year 2005-2006, the Board decided to spend down the chapter's cash reserves by offering programs and professional development activities below cost. This was a way to give back to the membership and to ensure the chapter did not accumulate unnecessary funds. The costs of these activities were a significant factor in the net loss recorded for the fiscal year. Again, the loss was a purposeful decision made by the Board for this last fiscal year.

As with many national associations, member's dues are normally split between the local affiliate chapter and the national association. Leadership Link being an affiliate of the National Management Association (NMA) is no different. Of the \$6.00 monthly dues paid by members to Leadership Link, \$2.92 per member is then paid to NMA each month.

Training and travel expenses are primarily associated with Board members attending national conferences and training, and attendance at regional meetings. These national training events benefit both the chapter as well as the attendee who has the opportunity to participate in quality professional development and leadership programs.

We hope this provides a snapshot of the business end of our chapter activities. It also demonstrates that membership and participation in our activities provide the financial basis for programs.

If you have questions please feel free to contact any of our Board members, or our current treasurer, Steve Owen at 441-5925.

~ Steve Owen

**Note:** The balance in the account on 6/30/2006 was \$2,529.25.

LEADERSHIP LINK	
Income Statement – Cash Basis	
7-1-2005 through 6-30-2006	
INCOME	
DUES	
Annual	114.00
Initiation Fee	75.00
Payroll Deductions	5,832.00
REGISTRATION	
Programs	2,695.00
Professional Development	705.00
MISCELLANEOUS	
Rebate	150.00
Total	\$9,571.00
EXPENSES	
Community Service	(150.00)
Dues to National NMA	(2,908.69)
Insurance, Bus	(270.00)
Programs	(4,363.88)
Member Relations	(168.49)
Newsletter	(177.03)
Postage & Delivery	(40.00)
Printing and Reproduction	(759.70)
Professional Development	(1,215.37)
Supplies, Bus	(74.77)
Training & Travel	(2252.49)
Total	(\$12,465.42)
OVERALL TOTAL	(\$2,894.42)

## NMA CODE OF ETHICS

- I will recognize that all individuals inherently desire to practice their occupations to the best of their ability.
- I will assume that all individuals want to do their best.
- I will maintain a broad and balanced outlook and will recognize value in the ideas and opinions of others.
- I will be guided in all my activities by truth, accuracy, fair dealing and good taste.
- I will keep informed on the latest developments in techniques, equipment, and processes. I will recommend or initiate methods to increase productivity and efficiency.
- I will support efforts to strengthen the management professional through training and education.
- I will help my associates reach personal and professional fulfillment.
- I will earn and carefully guard my reputation for good moral character and good citizenship.
- I will promote the principles of our American Enterprise System to others, by highlighting its accomplishments and displaying confidence in its future.
- I will recognize the leadership is a call to service.

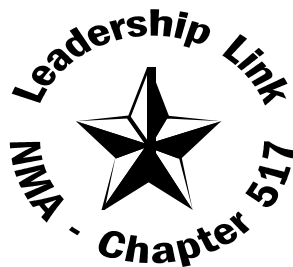
<http://www.lincoln.ne.gov/city/person/NMA-1/index.htm>

## NMA STATEMENT OF PRINCIPLES

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

- We believe in the highest standards of personal and organizational integrity and respect for the individual.
- We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.
- We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.
- We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.
- We believe that individuals and organizations have a community and civic responsibility.

## CONGRATULATIONS



Leadership Link  
Chapter #517  
PO Box 85224  
Lincoln NE 68501-5224

### **Martha Hakenkamp** Program Director for LAAA's Senior Companion Program

In addition to directing the Foster Grandparent Program, Martha's responsibilities have recently increased to include the Seniors Companion Program. Both of these programs are federally funded. They will undoubtedly thrive and grow under Martha's excellent leadership.

### **Trish Owen** President-Elect ASPA Nebraska Board

ASPA Nebraska is the Nebraska chapter for the American Society for Public Administration (ASPA). ASPA was established in 1939 in response to ongoing changes in the field of public administration. Major ASPA focus areas over the past 60+ years include professionalism in public administration; public administration education, theory and research, and advocacy for public administration and public service. Visit their website at

<http://www.aspaonline.org/nebraska/about.htm>